

R 29.6.07



15th June 2007

Dear Customer,

The waste industry is once again being severely affected by spiraling costs associated with waste disposal to landfill. State Government Legislation through the "Environmental Protection Act 2002" provides for annual increases on all waste disposed at landfill sites throughout Victoria, this years levy is effective 1st July 2007. The landfill levy was designed to affect all waste generators throughout the State.

Compounding the effect of E.P.A levy increases is the decision by landfill operators in Metropolitan and Regional areas to once again increase the cost of disposal to waste service providers such as Veolia Environmental Services (Veolia). Veolia have as always endeavored to absorb these increases but we are at this time left with no alternative but to pass on a proportion of these third party increases to waste generators.

The appropriate adjustments will be reflected on your July 2007 invoice.

Veolia are concerned at the increased costs associated with waste disposal to landfill and welcome the opportunity to work with waste generators to implement waste minimization and recycling programs to negate the effect of the rapidly escalating cost of disposal to landfill.

Should you require any further information regarding landfill costs or wish to speak to Veolia about possible recycling opportunities please contact our sales department on 13 29 55.

Veolia Environmental Services confirms our commitment to a sustainable future, we appreciate your understanding in regard to this matter and we assure you of our continued high level of service at all times.

Yours Sincerely
Veolia Environmental Services (Aust) Pty. Ltd

A handwritten signature in black ink, appearing to read "M. Churchin".

Marc Churchin
General Manager
Sales, Marketing & Development

